

CONTRACT CONDITIONS

RESERVATION PROCEDURE:

- To formalize the reservation, a payment corresponding to 25% of the total price of the stay must be deposited into the indicated bank account.
- The rest of the amount will be paid during the stay at the accommodation.
- The accommodation will be occupied exclusively by the number of people booked.

CONTRACT CONDITIONS:

- This accommodation is rented in its entirety (the entire house).
- High season is considered the months of July, August, the bridges, Holy Week and the end of the year.
- The rest of the year is considered low season.
- During the months of July and August, priority is given to stays of one week or one month.
- During weekends the minimum priority stay is two nights.
- If you wish to hire an extra bed, it costs an extra €20, and you must inform us beforehand.
- Cots are available at no additional cost for children under two years of age.
- Pets are accepted.

ENTRY AND EXIT HOURS:

For weekend bookings:

Entry: Friday afternoon (time to be agreed)

Departure: Sunday before 19:00 (other options to be agreed)

For whole week booking:

Entry: Monday at noon from 4:00 p.m

Departure: Sunday before 19:00

Other times to be agreed

CANCELLATION CONDITIONS:

In accordance with DECREE 159/2012, of November 20, for tourist accommodation establishments and houses for tourist use of the Generalitat of Catalonia, the following cancellation regime will apply:

Cancellation made by the customer within ten days prior to the arrival date results in the following penalties:

- a) Reservation for two or less days, 50% of the total price of the stay.
- b) Reservation for more than two days and up to seven days, 35% of the total price of the stay.
- c) Reservation for more than seven days, 25% of the total price of the stay.

The above penalties are not applicable when the cancellation occurs due to force majeure, duly documented.

The customer has the right to cancel the confirmed reservation, without any penalty, as long as it is done before the ten days before the arrival date.